



Rental Agreement

- 25% deposit is non refundable
- In the event of cancellation after full payment is made (28 days prior to arrival) this will be retained should the cottage not be re-let. In the event of leaving early no refunds will be made. It is recommended that you take out insurance to cover this eventuality.
- Little Gwendreath Holiday Cottages can accept no responsibility for cancellation of holidays due to Force Majeure. Force majeure is unusual and unforeseeable circumstances beyond our control. In this situation you should make a claim from your personal travel insurer. Please also check our website for adhoc booking protocols e.g. our Covid Protocol.
- On 11 March 2020, the World Health Organization (WHO) declared the outbreak of coronavirus, known as COVID-19, to be a global pandemic. Therefore as COVID-19 and its consequences are no longer unforeseen or unexpected our cancellation policy will apply as usual. Examples of COVID-19-related circumstances include: transport disruptions and cancellations; travel advisories and restrictions; health advisories and quarantines; changes to applicable law; and other government mandates such as evacuation orders, border closures, prohibitions on short-term rentals, and lockdown requirements.
- Cottages may not be claimed until 5pm on day booked and must be vacated by 9am on day of departure.
- Cottages shall be vacated in a clean and tidy condition. Damage to the cottage or equipment must be reported to management at once and repaired or replaced to their satisfaction before leaving.
- Dogs are welcome provided they are kept under strict control and not allowed on seats and bedding or left in cottages unattended. Dogs must be kept on leash on site and owners must be responsible and clear up after their dogs.
- The management will not be responsible for any damage to client's property by fire/theft or any injury to persons whilst on Little Gwendreath property. Anyone using Little Gwendreath does so at their own risk and we will not accept liability.
- When placing a booking you are deemed to have accepted these conditions. The proprietors reserve the right to terminate the occupation of any cottage without compensation when in their opinion the above conditions are not being observed or when the conduct of any visitor is considered detrimental to the proprietor or other visitors.